

## QUICK ALCASAT PLATFORM ACCESS FOR HEALTHWARE END USERS

Step 1. The first step is to install the software package (an executable file named [Collaborative-Working-5.0-win32.exe](#)) that can be downloaded from the Alcatel Web server at the following address: <http://www.alcasat.net/download/collaborative/> by clicking on the following link: [\[Client 5.0\]](#)  
Download ASP Collaborative Working Client 5.0



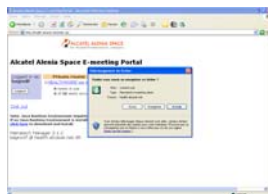
Step 2. Once downloaded, double-click on this file and follow the instructions (accepting the default parameters). When “[install Shield wizard completed](#)” appears, uncheck “[launch Marratech](#)” and close the dialog box clicking on [Finish](#). Now the installation is completed.

Step 3. The connection to the Collaborative Working Portal can be accomplished connecting with Internet Explorer to: <http://health.alcasat.net> and entering login and password of the user account allocated by the Healthware coordinator.

Step 4. Click on [HEALTHWARE](#) link.



Step 5. When the dialog box appears, click on [Open](#):



Step 6. Check that the working environment is displayed as below:



If your LAN is protected by a firewall, to make things working you need:

- To set up a VPN connection between your Alcatel computer and the Alcatel Space VPN server. We can arrange that by creating your user account on our LDAP system. However you need to ask your network administrator to authorise GRE protocol outgoing connections (IP on port 47) and PPTP protocol incoming & outgoing connections (TCP on port 1723) on your firewall.

or

- To make sure that HTTP port 80 and HTTPS port 443 for outgoing connections and UDP ports 52000-52119 for incoming connections are open in your network.